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UK supermarket sales growth falls as shoppers rebalance spend ahead of Q4

- Total Till grocery sales slowed to -0.7% over the last four weeks ending 9th October 2021.
- Consumers shifting towards omnichannel shopping as visits to stores (+5.5%) and online shopping trips (+5.3%) increase over the last four weeks
- Spending on promotional items is down to 20% from 22% this time last year
- Concerns around increasing fuel prices and energy bills could impact spend ahead of the festive period

London, 19 October 2021: Total Till grocery sales have slowed to -0.7% in the last four weeks ending 9th October 2021, as UK shoppers begin to rebalance their spending habits, and against high comparatives with growing concerns around rising energy and fuel costs reveals new data released today by NielsenIQ.

Data from NielsenIQ reveals that in the last four weeks ending 9th October 2021, UK shoppers spent £11.8bn¹ on groceries, which is £41m less than the same period last year. However, this is still up +6.6% compared with pre-pandemic shopping two years ago. In terms of retailer performance over the last 12 weeks, Lidl (12.1%) and Aldi (8.9%) continued to grow sales as consumers opted for more value based options. Tesco (1.9%) and Marks and Spencer (9.4%) were the only retailers to gain market share outside of the discounters.

NielsenIQ also reveals that spend on promotional items remains low at 20%, down from 22% during the same period last year amid growing concerns around availability issues and disruption in the supply chain. UK households are also being encouraged to shop earlier ahead of the festive period - meaning they are not waiting for the start of seasonal promotions.

As well as a rebalancing of basket spend, UK consumers are shifting their shopping habits towards an omnichannel experience akin to non-grocery retail shopping behaviours. NielsenIQ data reveals that shoppers are now moving fluidly across digital and physical channels when doing grocery shopping, as both visits to stores (+5.5%) and online shopping trips (+5.3%) increased over the last four weeks.

As online shopping becomes part of consumers' grocery shopping routines, NielsenIQ Ecommerce Benchmark data has identified an evolution in how UK consumers are shopping for groceries online compared to a year ago. The share of sales of 12.6% is down only slightly from 12.9% a year ago, but over 1 in 4 shoppers continue to buy groceries online every 4 weeks and they are now shopping online more often, but with smaller basket sizes. This has allowed shoppers to purchase more convenience items online, with sales of fresh pizza (+17%)², mineral water (+17%), freshly prepared salads (+11%) and cakes (+10%) all rising within the last 12 week period ending 9th October 2021. This suggests a growing consumer trust in the quality and range of products that are available online.

Mike Watkins, NielsenIQ's UK Head of Retailer and Business Insight, said: "October will be a tipping point for food retail spend. This is down to a plethora of factors, including cautious consumer sentiment, increased concerns about discretionary spend, and ambient food inflation - which accelerated to 0.8% in September and also 'lockdown 2' comparatives starting in November. This is likely to be reflected in top line growth continuing in the region of -1% to +1%. These trends will also give added momentum to value based retailing - with shoppers looking to spend less but still get good value for money. As a result, supermarkets may rely less on broad promotions and instead focus on driving loyalty via smart targeting of discounts and personalised price cuts, such as Tesco Clubcard and Nectar prices and if needed, the return of vouchering."

Watkins concludes: "We also cannot ignore that availability issues are still top of mind with shoppers, with news headlines questioning whether shelves will be stocked this Christmas. Should some shoppers choose to forward purchase seasonal food and drink, for example purchasing one or two extra items on every visit, this may be enough to help keep growth positive. Large out of town stores could also benefit this year should shoppers decide to buy non food such as toys, gifts and homewares."

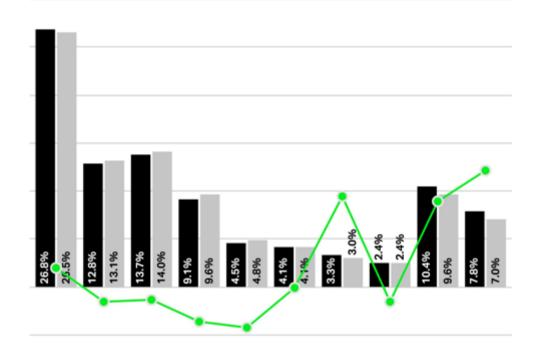
Table: 12-weekly % share of grocery market spend by retailer and value sales % change

NielsenIQ Total Till:

Retailer market share

Source: NielsenIQ Total Till, NielsenIQ Homescan.

% Sales Change vs. Same 12 Weeks Year Ago:
1.9% -1.6% -1.4% -3.7% -4.3% -0.2% 9.4% -1.6% 8.9% 12.1%







Notes

Unless otherwise stated all data is NielsenIQ Homescan Total Till

- ¹ NielsenIQ Scantrack
- ² NielsenIQ E commerce Benchmark
- ³ BRC NielsenIQ SPI

About NielsenIQ Homescan Total Till

NielsenIQ's continuous panel of 14,550 GB households and our widest read of retailer performance and designed to measure household purchasing through major supermarkets intended for in-home consumption and brought back into the home. It includes all food and drink, household, and personal care and an estimate of non-food spend (e.g. clothing, electrical, cards and stationery, newspapers & magazines, toys, music, general merchandise, etc.) and also tobacco.