NielsenIQ Total Till Executive Summary

4 weeks ending 28th January 2023

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Five take outs from Total Till for the 4 weeks to 28th January 2023

- The **January dip** was **deeper** than usual, reflecting a **more** cautionary mindset
- 2 Shoppers are actively pulling back on fmcg spend
- 3 What shoppers consider as discretionary is widening
- 4 Discounters are leading the industry at the start of year
- **5** Retailers need to focus on encouraging more shoppers, to drive spend in Q1



Growth in January, is weak in the context of double digit inflation

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Total Till sales **slowed** to **+7.6**% despite food inflation reaching a new high of **13.8**% in January (BRC NielsenIQ SPI).

Volume growth sank to the lowest level since last Easter, at -6.9% which suggests households are now significantly pulling back on FMCG spend.

Shoppers are preferring to shop 'little and more often' and this behaviour is benefitting smaller format stores.

Despite weaker growth against the spread of Omicron last year, Online share has **stabilised** at 11.1%.

2

The **Discounters** were by far, the channel winners in January, attracting **more shoppers**, **more visits** and ultimately **more spend**. The **limited assortment** coupled with **low price** promise will have appealed to cash strapped shoppers, looking to make savings at the till.

Against weaker comparatives and a conscious move by many shoppers to buy more frozen, Iceland led the remaining retailers.

Tesco is now leading the big supermarkets, followed by ASDA and Sainsbury's.

M&S still has **momentum** and is well ahead of **Waitrose** who continue to lose share.

3

Shoppers are having to **pay more** for everyday items and this is leading to double digit growth in **Bakery**, **Dairy** and **Pet/Petcare**.

The outbreak of viruses has continued to help stimulate sales of cough/cold remedies as well as top-up shops at Chemists.

With inflation in grocery yet to peak and further squeezes on household budgets expected in the form of rising interest rates and energy bills, this behaviour of buying less, buying more cheaply and switching channel is expected to continue for the rest of the quarter.



2023 started with a cautious mindset, with more sales in stores and at the Discounters

Tailwinds

- *Discounters +19.6%
- *Instore +9.4%
- Convenience +5.5%

Headwinds

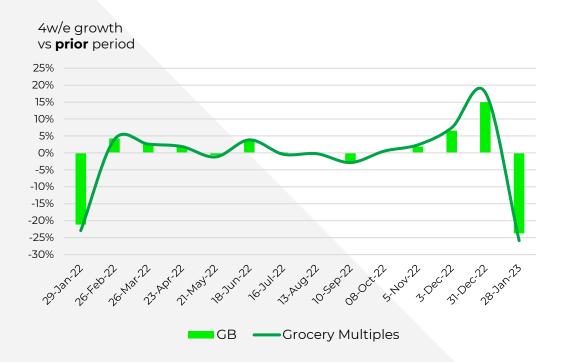
- Grocery Multiples +3.9%
- Supermarkets +3.3%
- **Value Retailers **-2.5**%
- *Online -8.7%



+7.6%

Total Till

The January slump is deeper than last year





Despite rising grocery prices, the decline versus last month's spending was deeper than last year.

This indicates that shoppers have had to cut back more sharply in January, to help pay down debt or help manage wider household expenses.

Shoppers are looking for cheaper <u>alternatives</u>

Wk 1: A slow start to 2023

- Bank Holidays and left **over food** from Christmas will have contributed to the fall in sales this week.
- Double digit food inflation was not enough to keep value sales positive.

Wk 2: Britain remains cautious Sales remain soft

- Shoppers will have had time to reflect. Some will have started the new year with **resolutions**. including **Veganuary** and Dry January.
- Some shoppers will have sought winter sun and others not so lucky continue to fight off viruses
- Shoppers spent more on **Leisure** (inc bags/luggage), Suncare, Throatcare, Cough, Cold & Flu.

Wk 3:

- Sales are **typically softer** in **January** and this year is no exception, with weekly sales f2.45Bn
- The **core grocery** categories continue to have the best growth including **Frozen**, Ambient Grocery as well as the Impulse categories. indicating shoppers may also be seeking out affordable treats.
- Shoppers sought alternative ways to keep costs down boosting sales of firelighters, frozen and ambient alternatives including Frozen Poultry and Ambient Soup.

Wk 4: End of month boost

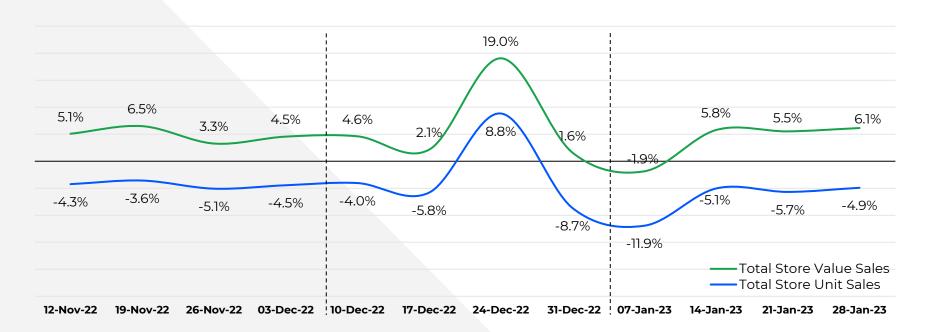
- **Sales did improve** slightly, topping **£2.5Bn**, which may have co-incided with the first monthly payday in 2023.
- Shoppers continue to seek cheaper alternatives including frozen and ambient food, to help mitigate the rising costs of everyday essentials including Eggs, Dry Pasta, Milk, Oil.
- **Biscuits** is the fastest growing impulse category followed by Nuts & Seeds which may suggest healthier alternatives are also on shopper's agendas.

Source: NielsenIQ Scantrack Grocery Multiples

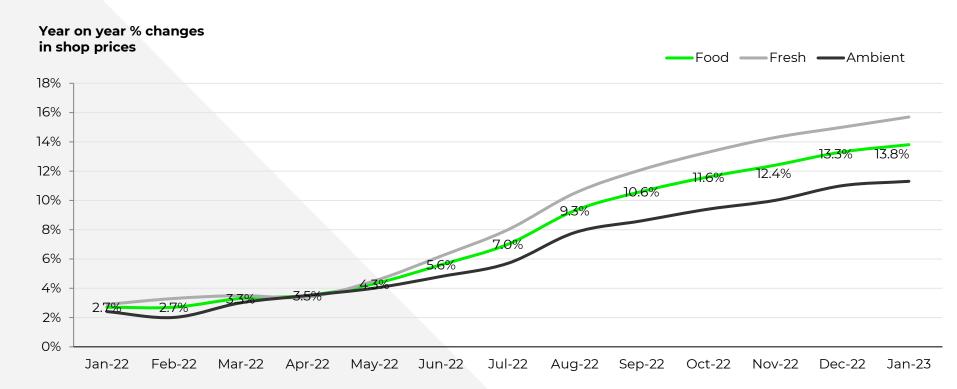
Value growth has increased but units have fallen further indicating shoppers are having to spend even more on buying less

Grocery Multiples

Weekly year on year value growth

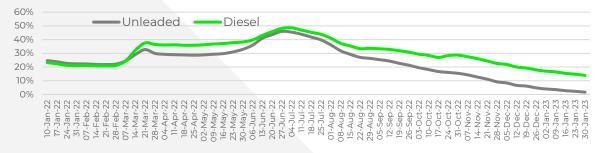


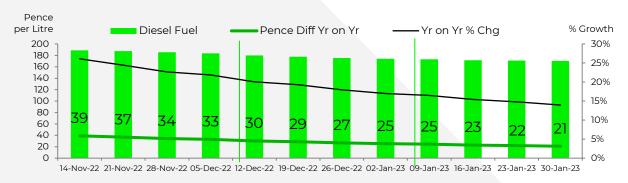
There is no respite from rising food prices, as both Fresh and Ambient Food inflation continues to break new records



Whilst the increase in unleaded fuel has slowed rapidly, diesel prices are falling much more slowly

Yr on Yr % Growth PPL





Source: Government UK



Whilst unleaded shoppers are on average paying just £1.34 more, each time they fill up a 55 litre tank with fuel. Diesel shoppers are having to pay at least £11.48 more (£16.70 for an 80L tank)

Such a significant difference may become another incentive for shoppers to switch away from Diesel when they look to replace their vehicle. In the meantime it remains a squeeze on household income.

Shoppers made 23m MORE shopping trips, spent £0.38 MORE per occasion but bought, on average, 1.0 FEWER fmcg items

+2.1%

Spend per visit **increased** to **£18.75** from £18.40



-8.3%

Items in basket are **10.6** from 11.5 last year



+4.1%

Frequency of visit **increased** to **16.9 trips** from 16.2



Shoppers will adjust behaviours in 2023, to manage household spend in an omnichannel environment and 'little and often' shopping is a favourite strategy

More visits to the Discounters January softer than usual 4w/e 28th January 2023 4w/e 31st December 2022 £22.02 £18.75 **Basket Size** +£0.68/+3.2% vs last year and +12.7% vs last month +£0.38/+2.1% vs last year and -15.0% vs last month 11.1 items (-5.8% vs last year and +5.3% vs last month) **10.6** items (-8.3% vs last year and -5.1% vs last month) 470m shopping occasions 498m shopping occasions **Bricks &** mortar +7.6%/+35m more than last year and -0.2% fewer trips v +5.7%/+25m more than last year and -5.7% fewer trips last month v last month shopping trips 28% of GB shoppers 26% of GB shoppers Online **Penetration** -2.6%/-209k fewer shoppers vs last year -10%/-823k fewer shoppers vs last year +2.7%/+209k more shoppers than last month -6.2%/-494k fewer shoppers than last month 63% of GB shoppers, +8%/+1.3m more v last year 62% of GB shoppers. +7%/+1.3m more v last year Growth of the **Discounters** +18%/+12m more shopping occasions v last year and +9%/+6.5m more shopping occasions v last year and 3% more trips vs last month. 2% fewer trips vs last month.



Value sales are always softer in January after the December splurge but the month on month drop this year is steeper and this is despite more record breaking food inflation in January.

To manage household spend, shoppers are preferring 'little & often' shopping, so retailers will need to adapt to maintain and grow market share

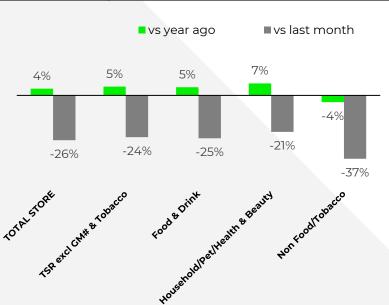


Category

Shoppers have been stricter with their household expenditure as we start 2023, making significant savings on BWS, Non Food and Impulse categories since Dec

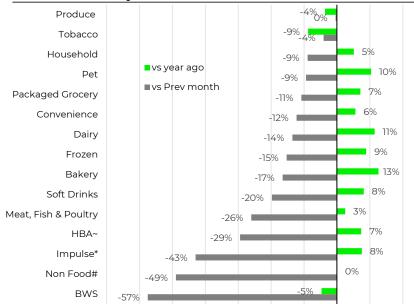
Catgory overview

4w/e 28th January 2023 Value Growth



Supercategory performance

4w/e 28th January 2023 Value Growth



Shoppers are making choices as they spend more on everyday items, frozen and ambient alternatives and cheaper treats are creeping up the agenda

Health & Personal Care

Core Grocery

Convenience

Discretionary/Treats



Throatcare +57%
Cough, Cold & Flu +44%
Suncare +39%
Personal Electrical +31%
Deodorants & Body +21%
Facial Tissue +19%
Incontinence +16%
Toilet Tissue +15%
Anti Smoking +13%
Vitamins & Dietary Health +10%
Treatment Oral +9%
Glasses & Lenses +8%



Frozen Poultry +23%
Milk +21%
Dry Pasta +21%
Oil +20%
Eggs +19%
Garment Care +17%
Table Sauces/Condiments +13%
Frozen Meat +13%
Dog +13%
Cat +12%
Gravy/Stock +12%
Cheese +12%
Bread +11%



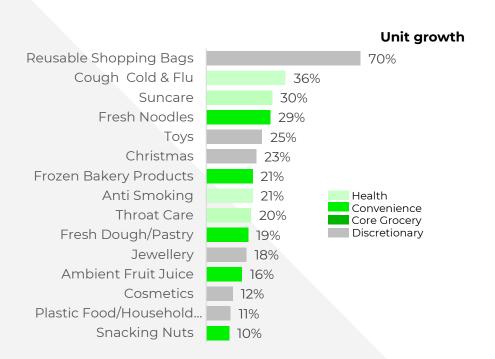
Frozen Bakery Products +36%
Fresh Noodles +30%
Fresh Dough/Pastry +28%
Ambient Soup +25%
Sports & Energy Drinks +23%
Dry Noodles +23%
Frozen Potato +23%
Rolls & Baguettes +16%
Frozen Savoury Products +16%
Sandwiches +16%
Frozen Ready Meals +16%
Morning Gds & Spec Brds +14%



Reusable Shopping Bags +55% Leisure (inc Travel)+39% Fire Lighters +39% Cosmetics +17% Beauty Skincare +16% Plasticware +16% Jewellery +13% Small HH Electrical +13% Sweet Biscuits +12% Cake Chilled +11% Plastic Food/HH Storage +11% Cake Ambient +10%

Shoppers reigned in spend in January, focussing more on essentials, health, cheaper convenience foods and treats that matter ..







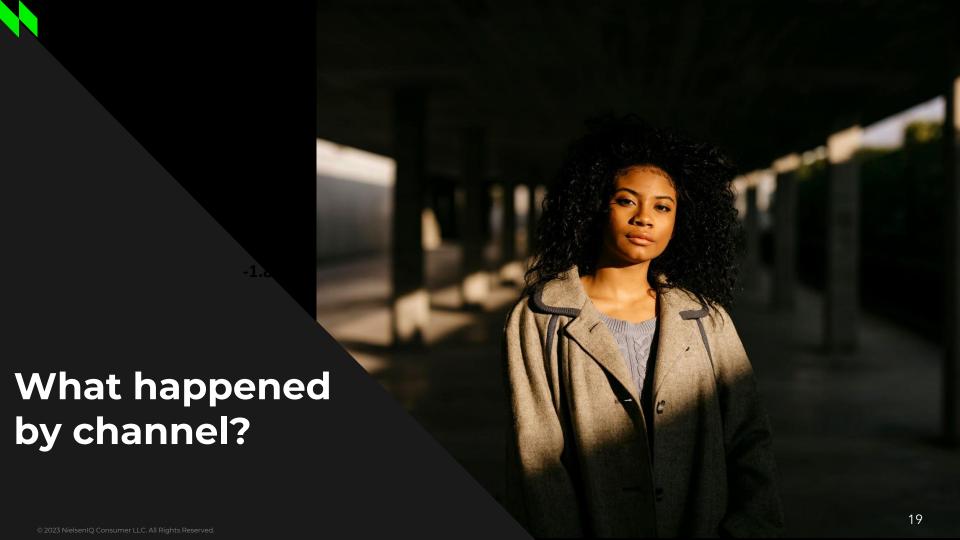
Shoppers are continuing to spend wisely and on items perceived to add value.

End of season sales will have provided an incentive to purchase some general merchandise items in January.



As shoppers focus more on till spend and typically buying just 10 items per basket, products will have to work harder to meet shopper expectations.

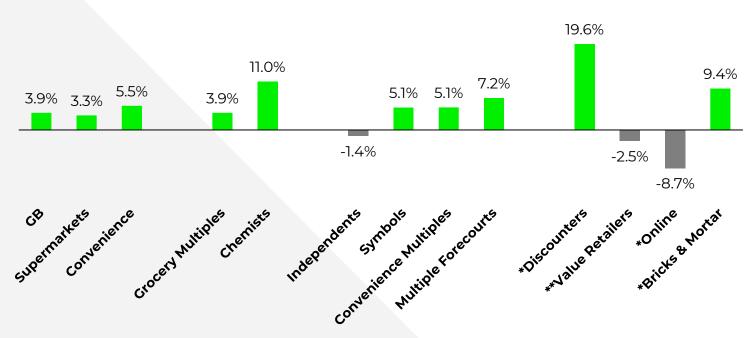
Shoppers will also **focus** on **health** and **sustainability** in 2023 and these are **attributes** that are likely to **stimulate growth** going forward.



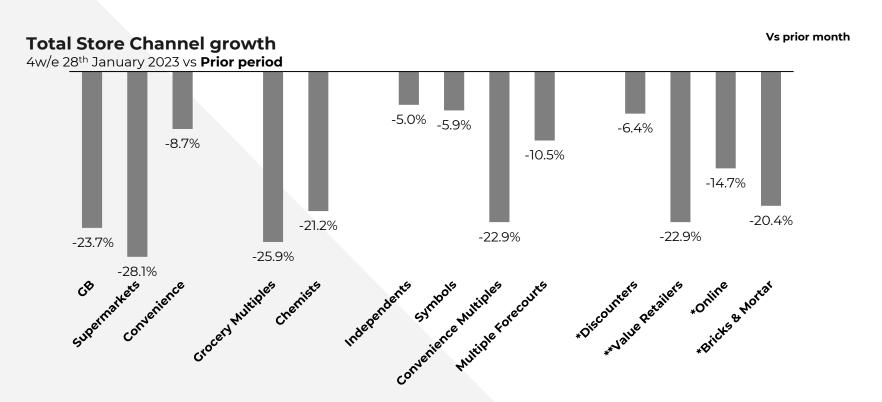
Shoppers favoured stores and smaller store formats including the discounters, whilst ongoing viruses stimulated sales at Chemists

Total Store Channel growth

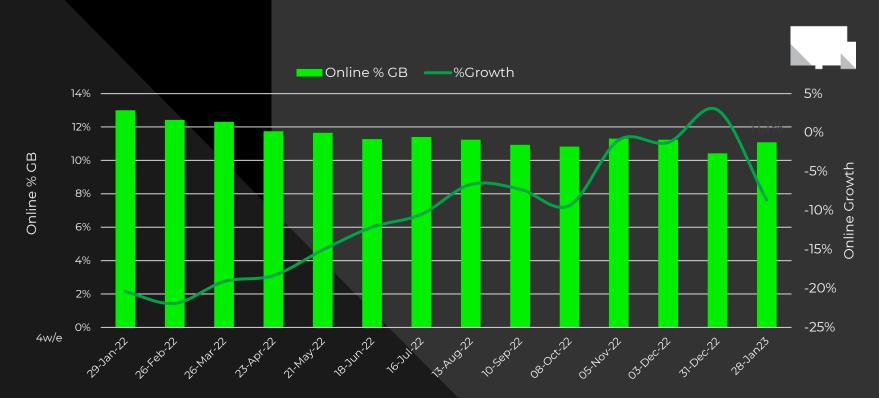
4w/e 29th January 2023 vs last year



After a strong Christmas, all channels saw sales weaken in January, the depth however, was much shallower at the Discounters

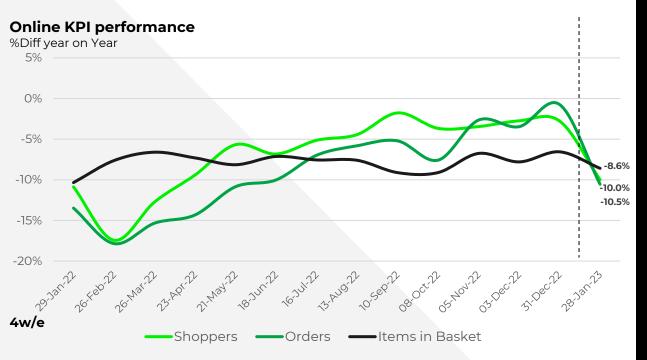


Despite a fall in sales against last year's pandemic driven comparatives, online share is stabilising at around 11%









Source: NielsenIQ Homescan FMCG





Despite the distorted comparatives, online share is stabilising.

Looking forward as shoppers look to manage spend, online retailers may need to encourage more shoppers and orders to help to balance the declines in average basket size.

Sales plunged after the Xmas boost in January and with more focus on 'smaller baskets' Convenience stores grew ahead of Supermarkets

GB Total Coverage **FMCG** Sales, 4w/e 28th January 2023

+£472m

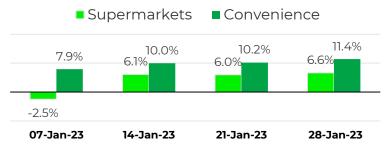
Shoppers spent MORE on groceries than last year

-£2.8Bn

MORE than 4w/e 28th December 2022







^{*}Supermarkets include Online Dark Stores, Depots and Picking stores

Healthier food, cheaper alternatives and emergency top ups were all on the shopper's agenda in January

Incremental Sales

4w/e 28th January 2023 vs PRIOR period



With cold wet weather in January, shoppers will have focussed on New Year resolutions including a healthier diet and cutting back on expenses.

With back to work on the agenda, sales at the Supermarkets focussed on **Breakfast alternatives** including **Yoghurts, Fresh Fruit, Morning Snacks** and **Breakfast Cereals**. Shoppers also sought cheaper meal alternatives including **Canned Veg & Fish, Frozen Ready Meals** and with diet also top of mind shoppers also spent more on **Prep Fruit**.

As shoppers increasingly shopping for the moment **missions** played a key part in driving sales at **Convenience** stores in January. Shoppers spent more on Meals for tonight with **Fresh Ready Meals** & **Veg, Breakfast, Lunchtime Snacks** and **Sugar Confectionery**.

Supermarkets



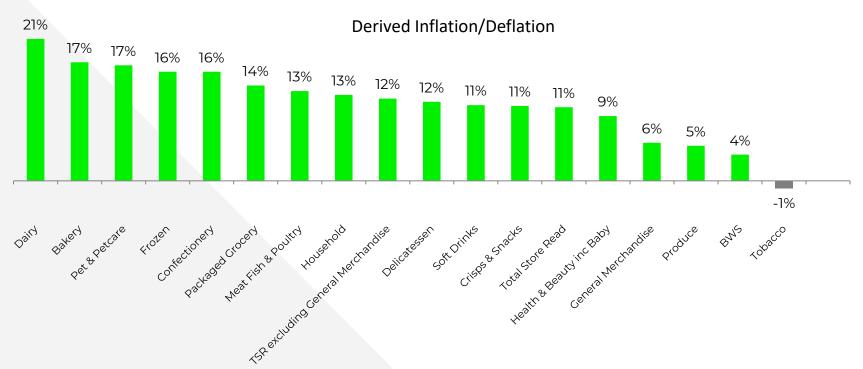
Yoghurts +£28m
Fresh Fruit +£20m
Morning Snacks +£12m
Breakfast Cereal +£11m
Salad +£10m
Cooking Sauces +£8m
Vms & Dietary Health +£6m
Rice & Grains +£6m
Canned Veg +£6m
Frozen Ready Meals +£6m
Detergents +£5m
Fresh Prep Fruit +£4m
Canned Fish +£4m

Convenience



Sports & Energy Drinks +£9m Milk +£6m Fresh Fruit +£6m Salad +£3m Fresh Veg +£3m Yoghurts +£3m Newspapers & Mags +£3m Prep Salad +£3m Sugar Confectionery +£3m Breakfast Cereal +£2m Fresh Ready Meals +£2m Morning Gds & Spec Brds +£2m Sandwiches +£2m

Shoppers are continuing to pay more for everyday items



Source: NielsenIQ Scantrack Grocery Multiples, 4we 28th Jan 2023



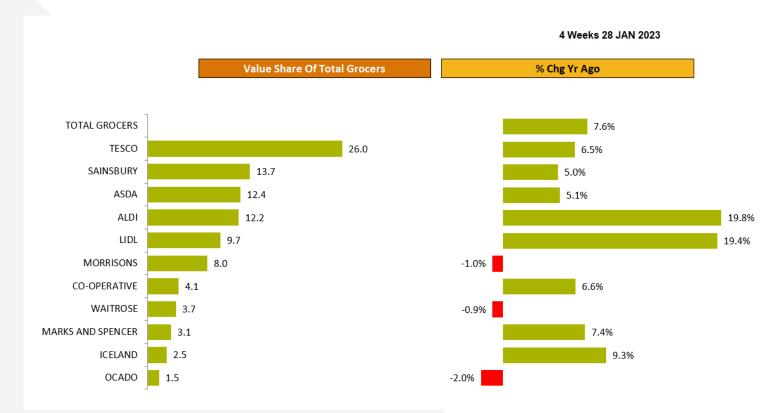
Retailers are having to **remain agile**, **adjusting** to **significant month** on **month differences** in **household expenditure** as well as month on month **fluctuations** in **category preferences**.

Driving loyalty to store is becoming **increasingly complex** as shoppers adjust to **smaller baskets**, as well as **cross channel** and an **omnishopping environment**.



Retailer News

Discounters gained significant market share in January



Source: NielsenIQ Homescan Total Till 4 weeks ending 28th Jan 2022

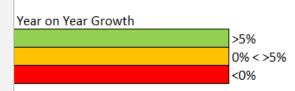
The big 4 supermarkets all lost market share

- 1 Aldi (sales +19.8%) and Lidl (sales +19.4%), stole share where a mix of cheaper prices and a limited range will have helped more shoppers to stick to a budget in January.
- 2 Iceland growth (+9.3%) was the fastest growing retailer (and against -11% year ago comparatives) and growth was ahead of the big supermarkets.
- 3 Sales fell at Morrisons (-1.0%) with Tesco (+6.5%) just ahead of ASDA (+5.1%) and Sainsbury's (+5.0%).
- 4 M&S sales momentum is still strong (+7.4%) but growths are still weak at Waitrose (-0.9%).

- Ocado trading against -7.7% comparatives, saw sales decline of 2% but still gained share within the online channel, helped by an almost 20% increase in shoppers against this time last year.
- 6 Co-op sales +6.6% grew ahead of the Convenience channel +5.5%, helped by the colder weather and a return of shoppers to local stores. Co-op benefited from a 7.4% increase in Frequency of Visit.

Only the Discounters attracted a significant increase in shoppers and bigger basket spends.

| 4w/e 28th January 2023 vs year ago | Total Till Growth | Penetration | Frequency | Value Per Visit | |
|------------------------------------|-------------------|-------------|-----------|-----------------|--|
| TOTAL GROCERS | | | | | |
| Tesco | | | | | |
| Sainsburys | | | | | |
| ASDA | | | | | |
| Morrisons | | | | | |
| Waitrose | | | | | |
| Marks and Spencer | | | | | |
| Co-op | | | | | |
| Iceland | | | | | |
| Ocado | | | | | |
| Aldi | | | | | |
| Lidl | | | | | |



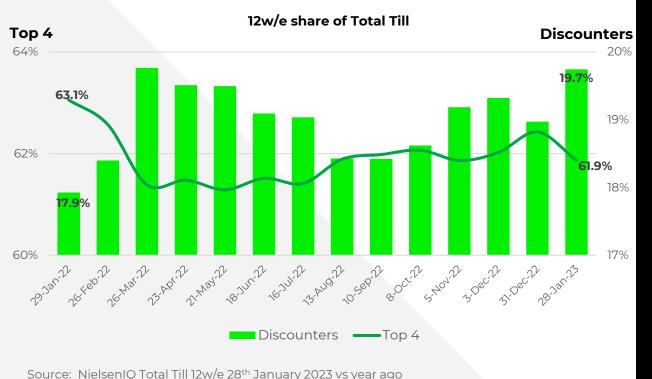


As the Discounters and Co-op were less prone to the seasonal spikes, the post Christmas dip in January was more shallow than at other retailers

4w/e 28th January 2023 vs 4w/e 31st December 2022



Discounter share is edging closer to 20% which is significantly ahead of last year

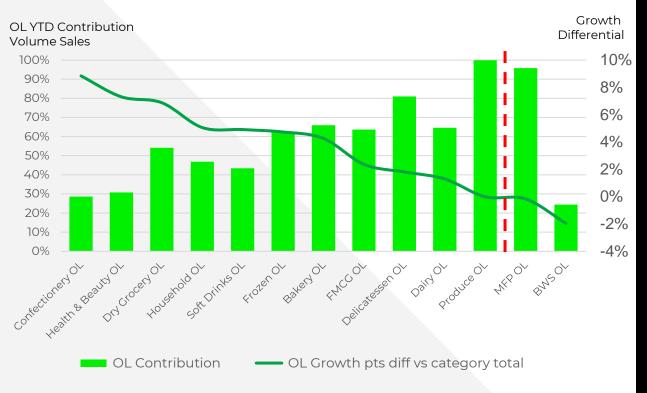




The momentum that started in autumn at the Discounters has continued into the New Year.

The battle ground for shopper loyalty is intensifying, as 'price' moves further up their agenda.

OL has continued to outperform brands across most categories





Switching to own label is known savings strategy and an easy switch for many shoppers.

Growth in OL will have been given a further **boost** in January by the increase in spend at the **Discounters**.

Source: NielsenIQ Homescan Total GB 4w/e 28Jan23 vs year ago



Advertising and Promotions

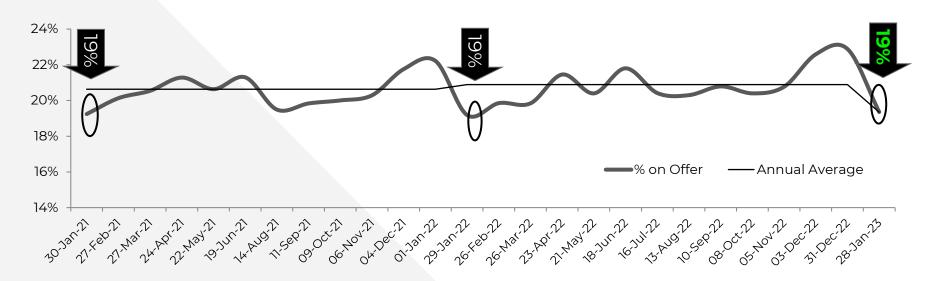
Retailer messages focused on Price, Price of Staples and Omni

January 2023 messages



After the seasonal sales push for sales growth in December, sales on promotion dipped back to 19%, in line with other January's

% Exp On Offer: FMCG





2022



Ocado, Iceland and M&S all sold more on promotion than last year, with only ASDA and the Discounters selling less

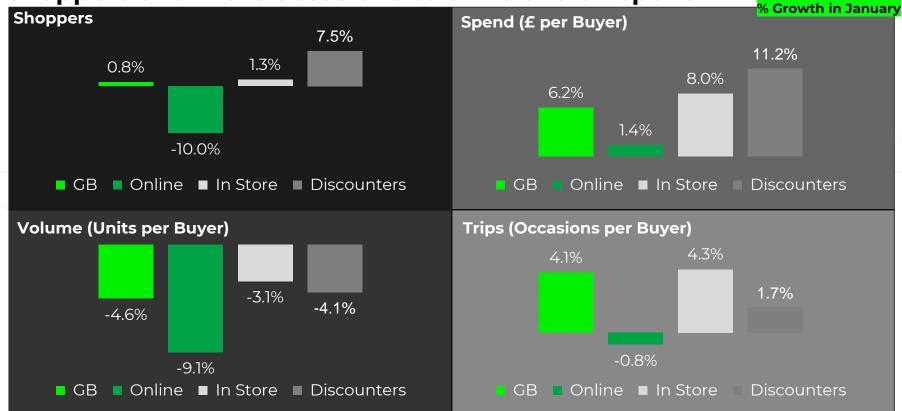


| | %Value sales bought on offer | | | +/- % pts vs last year | | | |
|-------------|------------------------------|-----|---|------------------------|--|--|--|
| Ocado | - | 39% | - | +9% | | | |
| Waitrose | | 32% | - | +3% | | | |
| Iceland | - | 31% | - | +7 % | | | |
| Со-ор | | 29% | - | 0% | | | |
| Morrisons | - | 26% | - | +1% | | | |
| M&S | | 25% | | +4% | | | |
| Tesco | - | 23% | - | +1% | | | |
| Sainsbury's | | 22% | | +3% | | | |
| ASDA | - | 14% | • | -5% | | | |
| Lidl | | 8% | - | -1% | | | |
| Aldi | - | 4% | | -1% | | | |



What's next?

If baskets are getting smaller, retailers will need to attract more shoppers and more occasions to drive overall spend



The first quarter is expected to remain challenging, with inflation very much top of mind for shoppers

1

Prices remain top of mind for all shoppers, with those most impacted by falls in disposable income, continuing to switch to cheaper brands and Own Label.

In the final quarter of 2022, whilst sales of **Economy** Own Label increased **77%**, this still only accounted for **1%** of **all store** sales with **Standard** Private Label (sales +6.6%) the 'safe haven' for most shoppers and accounting for **36.5%** of **all** sales (NielsenIQ Scantrack Grocery Multiples).

2

In January, there was **even stronger Private Label growth** in **Frozen**, **Ambient Grocery** and **Household**indicative of the money saving
sentiment at the start of the year
(NielsenIQ Homescan FMCG).

NielsenIQ Homescan research also shows that when **consumers** are **cash poor**, they shop **more frequently** <u>and</u> **across more** retailers, simply because they can **only afford** to shop for Groceries 'little and **more often**' to help their household budgets.

3

Nearly 3 out of 4 households are now fearing they will be severely or moderately affected by the cost of living crisis in the first part of 2023, this is up from 54% at the end of last year.

The expectation is that the current trends of managing overall basket spends, by buying less, trading down to cheaper products and switching spend to Discounters will continue and probably until Easter when family gatherings and hopefully better weather will bring a boost to sales.

Appendix

Inflation continues to drive value sales, in core grocery categories, end of season sales will have brought a short boost to general merchandise.

| Grocery Multiples Value Sales | y/e | 12w/e | 4w/e | 4w/e | 4w/e | 4w/e | 4w/e | 4w/e |
|-------------------------------|---------|---------|---------|---------|---------|---------|---------|---------|
| Growth | 28JAN23 | 28JAN23 | 29JAN22 | 08OCT22 | 05NOV22 | 03DEC22 | 31DEC22 | 28JAN23 |
| Bakery | 8.5% | 14.6% | 4.6% | 11.3% | 10.8% | 12.9% | 18.1% | 12.6% |
| BWS | -7.6% | -1.4% | -14.2% | -4.4% | -3.3% | -1.5% | 0.1% | -4.7% |
| Confectionery | 1.4% | 6.4% | -1.9% | 1.3% | -3.6% | 3.5% | 8.9% | 6.5% |
| Crisps & Snacks | 7.7% | 11.6% | 6.5% | 11.5% | 13.7% | 13.0% | 12.8% | 8.6% |
| Dairy | 6.9% | 13.7% | -3.5% | 11.8% | 13.1% | 14.0% | 15.5% | 11.5% |
| Delicatessen | 6.3% | 7.4% | 10.9% | 5.9% | 5.6% | 7.0% | 9.4% | 5.6% |
| Frozen | 3.3% | 11.3% | -10.9% | 7.0% | 8.1% | 11.8% | 12.9% | 8.9% |
| General Merchandise | -3.6% | 1.6% | -6.7% | 2.5% | -1.2% | -2.9% | 6.2% | 0.0% |
| Health & Beauty inc Baby | 8.1% | 9.3% | 9.5% | 3.1% | 3.7% | 5.9% | 14.0% | 7.4% |
| Household | 3.0% | 8.1% | -1.1% | 3.9% | 6.1% | 8.2% | 10.9% | 5.1% |
| Meat Fish & Poultry | -0.8% | 5.4% | -8.5% | 2.8% | 3.9% | 4.8% | 8.0% | 2.5% |
| Packaged Grocery | 3.1% | 9.8% | -8.2% | 6.2% | 7.5% | 9.2% | 12.8% | 7.1% |
| Pet & Petcare | 12.6% | 12.9% | 8.0% | 12.9% | 14.0% | 12.5% | 15.8% | 10.4% |
| Produce | -3.8% | -1.8% | -4.4% | -3.1% | -1.9% | -1.7% | 0.0% | -3.6% |
| Soft Drinks | 9.3% | 9.8% | 5.7% | 6.3% | 9.6% | 10.0% | 10.9% | 8.2% |
| Tobacco | -5.0% | -7.7% | 2.1% | -8.3% | -7.0% | -7.1% | -7.3% | -8.8% |
| Total Store Read | 1.5% | 5.8% | -2.7% | 3.3% | 3.8% | 4.8% | 8.0% | 3.9% |
| TSR excluding General | | | | | | | | |
| Merchandise & Tobacco | 2.4% | 7.0% | -2.7% | 4.2% | 4.9% | 6.4% | 9.0% | 5.1% |

Source: NielsenIQ Scantrack Total Store Read Grocery Multiples

Volume trends weakened in January, as shoppers trimmed items out of their baskets, worst impacted was Meat, Fish & Poultry

| Grocery Multiples Units Sales | y/e | 12w/e | 4w/e | 4w/e | 4w/e | 4w/e | 4w/e | 4w/e |
|-------------------------------|---------|---------|--------|---------|---------|-------|---------|---------|
| Growth | 28JAN23 | 28JAN23 | | 08OCT22 | 05NOV22 | - | 31DEC22 | 28JAN23 |
| Bakery | -3.6% | -2.5% | -1.9% | -4.6% | -4.7% | -3.3% | 0.4% | -4.7% |
| BWS | -9.7% | -4.4% | -16.0% | -6.9% | -4.9% | -3.6% | -2.9% | -8.5% |
| Confectionery | -4.8% | -4.0% | -3.2% | -6.7% | -10.8% | -5.2% | 1.0% | -9.4% |
| Crisps & Snacks | -0.8% | 1.5% | 1.7% | -0.3% | 3.1% | 3.7% | 2.7% | -2.4% |
| Dairy | -6.8% | -6.6% | -7.6% | -7.2% | -6.2% | -6.3% | -4.5% | -9.2% |
| Delicatessen | -2.6% | -4.1% | 5.3% | -5.1% | -5.5% | -4.4% | -2.0% | -5.9% |
| Frozen | -7.6% | -4.8% | -15.6% | -5.8% | -5.5% | -4.4% | -3.2% | -7.0% |
| General Merchandise | -8.2% | 0.5% | -7.6% | -7.0% | -7.6% | -4.8% | 1.8% | -5.6% |
| Health & Beauty inc Baby | 1.1% | 0.4% | 3.0% | -4.6% | -3.8% | -2.0% | 5.0% | -2.1% |
| Household | -7.3% | -5.0% | -5.8% | -9.4% | -7.3% | -5.0% | -2.4% | -7.4% |
| Meat Fish & Poultry | -9.4% | -6.8% | -10.1% | -7.8% | -7.4% | -6.8% | -3.2% | -10.6% |
| Packaged Grocery | -5.9% | -3.6% | -12.6% | -4.4% | -4.5% | -3.5% | -0.6% | -6.8% |
| Pet & Petcare | -2.5% | -3.2% | -0.7% | -5.2% | -2.2% | -2.5% | -0.7% | -6.5% |
| Produce | -7.9% | -6.7% | -8.0% | -8.3% | -7.2% | -6.5% | -4.9% | -8.7% |
| Soft Drinks | 0.2% | -1.4% | 0.0% | -2.4% | 0.7% | -1.0% | -0.4% | -2.9% |
| Tobacco | -8.5% | -7.4% | -2.8% | -12.1% | -9.9% | -8.0% | -6.6% | -7.7% |
| Total Store Read | -5.5% | -4.0% | -6.4% | -5.9% | -5.4% | -4.3% | -1.5% | -6.9% |
| TSR excluding General | | | | | | | | |
| Merchandise & Tobacco | -5.3% | -4.2% | -6.4% | -5.8% | -5.3% | -4.2% | -1.7% | -7.0% |

Source: NielsenIQ Scantrack Total Store Read Grocery Multiples

Thank you.